

AGREEMENT

for the provision of services through the service 2event.com

edition of 09/01/2019

If you are the organizer or direct manager of the event and want to devote more time and effort to creative issues, then we will be happy to take on the routine of selling tickets to your events.

If you take an active life position, often attend business events, concerts, conferences, master classes, etc., our service is just for you.

All the necessary information about events taking place on the territory of Ukraine and abroad is available on our website with a detailed description of each event and with the opportunity to purchase Electronic tickets by following a few successive steps.

Check out the conditions and benefits of fruitful cooperation.

When registering on the 2event.com website, by clicking the "I accept" or "I have read" button, you confirm that you have read and understood the terms of this Agreement, familiarized yourself with the specifics of creating an Event, or purchasing an electronic ticket, and thereby agree to comply with all clauses of the Agreement.

The text of the Agreement is an offer to any third party wishing to use the services of the site 2event.com, accept the terms of the Agreement and begin cooperation.

This Agreement is permanently posted here: 2event.com/agreement and is a public offer agreement, which you, as an organizer, can accept by concluding an agency cooperation agreement with us.

If you are a ticket buyer, it is enough to go through the registration procedure to read and agree to the terms of the Agreement.

If you do not agree with the terms of this Agreement, do not continue registration on the 2event.com website.

The Agreement is updated by the Company at its sole discretion, the new version of the Agreement will be available on the website here: 2event.com/agreement.

You must independently familiarize yourself with the new version of the Agreement before creating each new Event or before purchasing an electronic ticket.

Terminology used in the Agreement:

Company - Limited Liability Company "Ecosystems Online".

Organizer - a third party, individual entrepreneur or legal entity that intends to sell tickets to its Event using the 2event.com website.

Buyer - a third party, natural or legal person who intends to buy tickets for various kinds of Events using the 2event.com website.

Parties- the Company and the Organizer, or the Company and the Buyer, depending on which part of the Agreement contains the term.

User- any person using the site in the role of the Organizer or the Buyer or just a visitor.

Order- a sequence of actions performed by the Buyer in order to purchase an electronic ticket using the 2event.com website.

Electronic ticket - a record in the site accounting system containing the Buyer's identification data, order status and confirms the Buyer's right to participate in the Event.

Service fee - funds in the amount of 2.5% to 5%, depending on the cost of an electronic ticket, are additionally charged to the Buyer when making a payment with a payment card, for acquiring services

and the booking and ticket generation services provided by the Company, which are inextricably linked with the ticket sales procedure through the Site. The organizer may pay the service fee.

Personal account- a set of secure pages of the site created as a result of registration of the User, using which the Organizer or the Buyer has the opportunity to order site services, make changes to personal data, pay for tickets and use other features of the site. Access to the office is carried out by entering credentials, photo and login and password in the fields provided for this.

Event - a service (concert, conference, training, master class ...) provided by the Organizer to a third party, information about which the Organizer places on the 2event.com website using specially designed fields, in order to sell electronic tickets to Buyers.

Site - a collection of information, texts, graphic elements, design, images, photos, videos and other results of intellectual activity, located at 2event.com, and belongs to the Company on the rights of use and serves as a platform for creating Events for the Organizer, and a service for buying electronic tickets for the Buyer.

Mobile Application - The application of the 2Event.com service is located in PlayMarket and iTunes, which is a collection of information, texts, graphic elements, design, images, photos, videos and other results of intellectual activity. Which gives Users access to information about events posted on the 2Event.com website, the ability to purchase an event ticket, view the list of event attendees, chat in the event chat, and make appointments between event participants.

All other terms and definitions found in the text of the Agreement shall be interpreted by the Parties in accordance with the Agreement, and in the absence of their interpretation in the Agreement in accordance with the current legislation of Ukraine.

Opportunities for Site Users:

The Company provides the User with the opportunity to:

- create a personal account.
- receive information about the Event by receiving e-mails or SMS messages, having previously indicated their consent to receive them.

Provides the Organizers with the opportunity to:

- create pages of their own Events based on 2event.com in order to sell electronic tickets.
- track the number of sold tickets at each stage of cooperation.
- promote your Event by informing 2event.com Users who have expressed a desire to receive information about the Event by receiving emails or SMS messages.
- Use the QR Code Scanner, provided by the Company free of charge, to scan tickets for the Event held by the Organizer.
- "Face Recognition" is an additional feature of 2Event, which helps to attend Events without showing a ticket at the entrance, but by scanning the user's face using the 2Event mobile application. For security reasons, the company does not store user photos, but sends them to a secure server of the service (*the photo processing service is not disclosed in order to preserve information*). From there, the Company will receive vector images that do not have personal information, the technology analyzes only the face.

Provides Buyers with the opportunity to:

- buy through the 2event.com site service Electronic tickets for the Events they plan to attend.
- get acquainted with the Events that take place in their city. In Ukraine, in the world as a whole.

- return the money for the electronic ticket no later than 3 days before the start of the Event, if the return of the cost of tickets is agreed with the Organizer of the event, otherwise all claims for the return of the cost of tickets are the responsibility of the Organizer.

The Company reserves the right to:

- verify the accuracy of the information provided by any means available to it, and block the user.
- remove or restrict access to any information posted on the Site without prior notice to the User and without explanation.
- block any user's access to the Site without prior notice to the User and without explanation.
- unilaterally make changes to the conditions and technology of the site.
- to carry out preventive work on the site, which may entail a short-term stoppage of the site, mainly in the early morning hours with the obligatory warning of Users on the pages of the site.
- On a leasehold basis, provide the site for the use of subagents to provide similar services on behalf of 2Event.com

The company requires users to:

- comply with the terms of this Agreement.
- get acquainted with the new version of the Agreement each time before using the site as an Organizer or Buyer and comply with the terms of the Agreement in force at the time of using the services of the site.
- when registering, enter reliable information about yourself, in no case impersonate another, which can mislead users.

When using the site, Users are prohibited from:

- using profanity when communicating with the site's technical support service, in correspondence or in communication with site users.
- mislead, vilify, insult, harass, threaten or in any other way restrict the rights and freedoms of site users or third parties.
- publish or distribute false, harmful, obscene, pornographic, illegal, blasphemous, defamatory, inappropriate information or materials that provoke ethnic or ethnic conflicts.
- post information that is contrary to the legislation of Ukraine, advertises or provokes illegal activities that violate the rights of Users or third parties to intellectual property objects, campaign materials, distribute spam, messages such as letters of happiness (messages requiring their transmission to one or more users), financial schemes; pyramid schemes or calls to participate in them, any other intrusive information, describe or promote criminal activity, post instructions or guidelines for committing criminal acts.
- Post information or content that violates the copyright, trademark, trade secret, intellectual property or privacy rights of third parties.
- deliberately distribute various viruses, defective programs, Trojan horses, corrupted files, hoax programs, as well as any other elements of a destructive or misleading nature.
- use the Site in any harmful way or in a manner that may interfere with the proper functioning of the Site.
- advertise or encourage illegal activities.
- post any personal information of other users or third parties without their personal consent.

- accept any means of unauthorized access to any part or function of the site or to any network to which the site is connected.
- use any device, program or process to interfere or attempt to interfere with the normal operation of the site, as well as in any operations carried out on the Site or in the use of the site by another person.
- use any automatic device, program, algorithm, technique, or any similar or equivalent manual process to access, acquire, copy or monitor any part of the site, to reproduce or access bypassing the site's navigation or display system and any content and to obtaining or attempting to obtain any materials, documents or information using any methods not specifically provided by the site.
- use the Site for any purposes that violate the laws of the country from which the User accesses the Site, or violate the terms of the Agreement.
- publish, transmit and distribute messages that may be of a criminal nature or cause any harm to the Company.
- publish, transfer, transfer or in any other way place and / or distribute unauthorized advertising information, unsolicited commercial letters (spam).
- mislead users and/or third parties about their identity.
- carry out illegal collection and processing of personal data of other persons.
- place commercial and political advertisements.

Terms of use:

Services are provided by the Company:

1. Places and displays a list of Events registered by the Organizers through the website and in the mobile application.
2. Display a detailed description of each Event.
3. On behalf of and at the expense of the Organizer sells Electronic tickets for each Event registered on the website at the price and on the terms of the Organizer.
4. Accepts and processes online ticket orders, generates Electronic Tickets, informs Buyers about the stages of issuing an electronic ticket.
5. Accepts payment for the E-ticket to his account personally or with the help of payment agents.
6. Pays the cost of sold e-tickets to the Organizer under the terms of this Agreement and the additionally concluded Agency Agreement with each Organizer.
7. Provides additional services related to the promotion and advertising of the Event upon additional agreement with the Organizer.

Conditions for using the site as an Organizer:

- The Organizer must use for its Events only one account for each legal entity with which the Company has entered into an Agency Agreement. If the Events of the Organizer are served by several legal entities, the Agency Agreement must be final with each of them.
- Comply with all terms and conditions of the Agency Agreement and additional agreements to it.

The Organizer undertakes to fulfill all obligations arising from it to the Buyers, Users and third parties in connection with the use of the site, as well as independently regulate the conflicts and disputes related to this and satisfy the claims of third parties.

- If there have been changes in the conditions of the Event, the Organizer must notify the Company within 24 hours from the moment such changes occur and make the appropriate changes or

adjustments on the Event page. All claims that may arise in connection with changes in the conditions of the Event are decided by the Organizer.

- The Organizer is solely responsible for the use of intellectual property rights that will be used by him in the description and placement of the Event on the site.
- The Organizer undertakes to keep the credentials, login password and e-mail address specified during registration on the site confidential, independently deciding on the method of their preservation and non-disclosure to third parties.
- The Organizer undertakes to use the personal data of third parties that became known to him due to the use of the site in accordance with the requirements of the Law of Ukraine "On the Protection of Personal Data" dated 1.06.2010r. No. 2297-VI, as amended at the time of their use. Personal data can be used only for the purpose indicated by the subject of personal data in agreement on their processing.
- In case of damage to users or third parties, in connection with the disclosure of personal data or the Organizer's failure to comply with the requirements of the Law of Ukraine "On the Protection of Personal Data" dated 1.06.2010r. No. 2297-VI, the responsibility lies entirely with the Organizer.

The Company reserves the right to refuse to place the pages of the Event on the site if the Event is described falsely, or the Event does not meet the requirements and conditions of this Agreement, or if the Organizer has violated the terms of the Agreement or the Agency Agreement, at its sole discretion, without explaining the reasons.

Terms of use of the site as a Buyer:

- The Buyer undertakes to independently check the Order data before placing it.
- The Buyer is fully responsible for the accuracy and legitimacy of the use of the data entered when placing the Order.
- Before creating and confirming an order, the Buyer undertakes to familiarize himself with the content, conditions of registration and the procedure for holding the Event, as well as with additional requirements imposed by the Organizer. If the user does not fully understand any conditions of the Event, including the payment procedure, the Buyer undertakes to clarify these conditions, and if it is impossible to clarify, refuse to place an Order and visit the Event.
- The Buyer has the right to choose, from the methods offered on the Site, the method of payment for participation in the Event. At the same time, the Buyer undertakes to independently familiarize himself with the rules for using the payment method chosen by him.
- In case of refusal to participate in the Event at the moment when payment for the E-ticket has already been made, the Buyer has the right to return the cost of the ticket minus the amount of the service fee that the Paying Agent withheld at the time of successful payment by the Buyer with a payment card. And minus the actual costs, the organizer of the event has already incurred, if any, depending on the time remaining before the start of the event. In each case, the amount is negotiated individually, but depends on the terms of the contract between the Company and the Organizer.
- For the Buyer to receive information about the amount and terms of the return, it is enough to send a request to the Company's email address support@2event.com to return the E-ticket purchased by him no later than 3 (three) working days before the start date of the Event. The funds are returned to the Buyer after the full verification of the Buyer (verification of the credentials specified by the buyer during registration) automatically to the card with which the purchase was made or to the current account.
- In the event that a request for a refund is sent by the Buyer later than 3 working days before the date of the Event, the refund is not made, unless otherwise agreed in the agreement between the Company and the Organizer.

- The Buyer undertakes to pay in full independently or through third parties the cost of the Order (participation in the Event). After payment, the Order is considered sold, and the Buyer has the right to visit the Event.

- Buyers specifying their personal data when registering on the site agree to the collection and processing of personal data by the Company for issuing electronic tickets and their subsequent transfer to the Organizer in accordance with the requirements of the Law of Ukraine "On the Protection of Personal Data" dated 1.06.2010r. No. 2297-VI., And also give their consent to the use of their photo taken personally by the Buyer to provide the "Face Recognition" function used by the Organizer to pass the visitor to the Event.

Terms of use 2event.com:

Creating an Event on the site

: , The User must provide the Company with the necessary documents for the execution and signing of the Agency Agreement. After the conclusion of the Agency Agreement, the Organizer will be able to create Events on the site and sell electronic tickets using the 2event.com service

. , conditions, place and date of the event, indicate restrictions on attendance, if any

- If the Organizer has difficulties filling out the form, he can ask the Company manager for help by sending a request to sale@2event.com or by e-mail to a specific manager. Logo s, banners, and documents that will be needed to create the Event page The Organizer sends the Company to the manager's email address or postal address specified in the agency agreement.

- The cost of the ticket that the Organizer indicates when creating the Event must include the Company's remuneration specified in the agency agreement or additional agreements to it.

Use of the 2Event logo and corporate phrases.

- By agreeing to the terms of this Agreement, the Organizer using the 2Event.com service must place on the poster of his event (both in electronic form and in analogue formats) one of the 2Event logos:

- In the text of the message advertising his event on social networks and on other resources, the organizer must place two 2Event.com branded phrases in the format:

 Tickets here: <https://2event.com/events/1813214> (link to your event)

 List of visitors here: [https://2event.com/events /1813214/visitors](https://2event.com/events/1813214/visitors) (link to your event) By

following this condition of the Agreement, you can achieve + 50% click-through rate of your ads (+ 50% more people in the sales funnel) when a link to the "List of visitors" is placed along with the "Buy a ticket" link . After all, people are interested in who else is going to the event.

Buying a ticket:

A Registered User who intends to use the services of the site as a Buyer must:

1. select an Event on the Site;
2. provide the information provided on the Events page, if any (service information must be true and provided to the extent necessary);
3. confirm the correctness of the information entered and the desire to place an order by clicking the "Continue" or "Register" button on the corresponding page of the site.

- The Company confirms the acceptance and execution of the Order by sending a corresponding message to the Buyer's e-mail address specified during registration.

- In the event that participation in the Event is free for the user, and the Organizers have not established additional requirements for participation in the Event, along with the confirmation of the Order, the

Company sends the Buyer a letter with a notification of the possibility of participating in the Event and also generates and sends an Electronic ticket.

- If the Buyer must pay for the Order to participate in the Event, after confirming the Application, the Site redirects the Buyer to the Order payment page.
- To pay for the Order, the Buyer selects the appropriate payment method indicated on the site page and makes payment in accordance with the payment rules of the payment method chosen by the Buyer.
- After paying for the Order, the Company sends the Buyer a letter with a notification of the payment and the possibility of participating in the Event, and also generates and sends an Electronic ticket.
- The moment of payment for the Order is the moment of receipt of funds to the account of the company or payment agents of the Company. From the moment of payment for the Order, the obligations stipulated by the terms of the Event arise between the Organizer and the Buyer. From the same moment, the Company has an obligation to issue an electronic ticket to the User.
- In the event that third parties make a payment for the user, all rights and obligations under this payment arise for the User, and such actions of third parties are assessed by the Parties as committed by the specified third parties in the interests of the user and do not give rise to any rights and obligations between the specified third parties and Company.
- The Buyer takes part in the Event in accordance with the rules established by the Organizer.
- The Organizer guarantees that the Buyer of the E-Ticket from the site will have the same rights as the buyers of tickets sold from other points of sale. Otherwise, in case of claims, the Organizer is solely responsible for their settlement.

Settlements:

- The Company receives remuneration for the sale of electronic tickets for the Events from the Organizers.
- The Organizer receives payment for the E-tickets sold by the company in accordance with the terms of the Agency Agreement after the Event, if there are no claims from the Buyers, and between the Company and the Organizer is a bilateral signed Certificate of Services Rendered.
- The Company transfers funds in full for the sold Electronic Tickets to the Organizer's settlement account.
- The Organizer returns the remuneration to the Company on the terms of the Agency Agreement.
- Settlements between the Company and the Organizer are carried out in accordance with the terms of the Agency Agreement.
- The company is a single tax payer.
- Company's subagents may have different taxpayer statuses.
- The Act, which is concluded between the Company and the Organizer, clearly indicates the number and cost of e-tickets sold, the amount of refunds for tickets, the amount of remuneration for tickets sold.
- If the Event is canceled for any reason and funds for tickets have not yet been transferred to the Organizer of the event, the Company, at the direction of the Organizer, returns the cost of tickets to the Buyers within 10 working days from the moment the Organizer notifies the Buyers. The Company's remuneration in the amount of 5% in this case is paid by the Organizer, if the Organizer is unable to pay the remuneration, 95% of the ticket price is returned to the Buyer.
- In other cases, the Organizer returns the cost of tickets to the Buyers on their own, having previously informed the Buyers about the conditions of return.

- If the Event is rescheduled to another date, the payment of remuneration and settlement will take place in the period for which the Event is rescheduled.

- All claims arising in the course of settlements between the Parties shall be drawn up in writing and sent by the Parties to the e-mail boxes specified during registration.

If you do not agree with the terms of the settlements, it is better for you not to agree to the terms of the Agreement at all.

The procedure for resolving disputes and settling claims:

- This Agreement and all legal relations arising from it are governed by the laws of Ukraine.

- All arising disputes between the Parties shall be resolved through negotiations and on the basis of the legislation of Ukraine.

- All disputes, disagreements and claims that may arise in connection with the execution, termination or invalidation of the Agreement, the Parties will try to resolve through negotiations.

- The Party that has claims and/or disagreements sends a message to the other Party indicating the essence of the claim and/or disagreements.

- Within 15 (fifteen) working days from the receipt of the notice, the party that received it must send a response to this message.

- The claim and the response to it shall be sent by e-mail of the Party which is being addressed.

- If the response to the notification is not sent by the Party within 15 (Fifteen) business days from the date of receipt of the notification, or if the Parties do not come to an agreement on the claims and / or differences that have arisen, any of the Parties has the right to apply for resolution of the dispute in court, in accordance with the current legislation of Ukraine.

- Pretentious dispute resolution procedure is not binding on the Parties.

Responsibility:

- The information posted on the Site is added to the site by the Organizers. The Company is not obliged to control the posted information and subject it to mandatory verification and approval.

- The Company does not guarantee the reliability, accuracy, completeness or quality of any information published by the Organizers and / or third parties on the Site.

- The Company does not support or confirm any information posted by the Organizers and / or third parties on the Site.

- The User understands and agrees that by using the Site, he may be exposed to information that is offensive, indecent or objectionable.

- The Company is not able to verify all information posted by the Organizers and cannot guarantee the complete absence of inaccuracies in it, and therefore is not responsible to the User for any erroneous and / or inaccurate data about the Event and services, as well as for any damage caused to the User harm and / or loss due to the presence of errors in the information.

- Any materials obtained using the Site may be used by the User at his own risk. He is responsible for any damage that may result from the use of these materials.

- The Company under no circumstances shall be liable to the User or third parties for any damage caused by the use of the Site, the content of the site or other materials accessed from the site.

- The Company is not responsible for the incorrect behavior of persons using the Site.

The Company does not guarantee that:

1. The Site will meet the requirements of the User;

2. The results that may be obtained using the Site will be accurate and reliable;
 3. The quality of any product, service, information obtained using the Site will meet the User's expectations;
 4. The site will work continuously, quickly, reliably and without errors and will meet the expectations of the User;
 5. All errors on the Site will be corrected.
- The site or its elements may be partially or completely inaccessible from time to time due to preventive or other technical work that ensures the normal functioning of the site. In this case, the Company is not obliged to notify Users or not to receive information from them.
 - The Company is not responsible for the Organizer's failure to comply with the terms of the Events or the provision of services, as these terms and conditions are the sole responsibility of the Organizer.
 - The User assumes full responsibility and risks associated with placing Orders.
 - The User is solely responsible for any arising in the process of registration, registration, confirmation and payment of the Order. In such a case, the Company shall not be liable for any damage (monetary or otherwise) resulting from a problem caused or caused by the User's error or negligence when using the site, including the unsuccessful completion or confirmation of any operation. But the Company will make efforts to provide the User with information and technical assistance to quickly resolve his issue.
 - Users specifying their personal data when registering on the site agree to the collection and processing of personal data by the Company in accordance with the requirements of the Law of Ukraine "On the Protection of Personal Data" dated 1.06.2010r. No. 2297-VI.

Security:

- The Company will make every effort for the safe use of the Site services by the Users.
- All payment card data is not stored on the company's servers and card data is inaccessible to the Company's employees and Site Users, the data is stored on a separate server of the Payment Operator and is protected.
- Personal data of Users will be processed in accordance with the legislation of Ukraine and only for the purpose for which they were collected.
- **The User can independently make changes to his personal data through the Profile and has the right to apply to the Company with a request or demand to stop storing his personal data. To do this, the User must write a letter to support@2event.com, indicating in the subject line "Please cancel my account."**
- Users are solely responsible for the safety of their credentials (login, password, e-mail). In case of loss or suspicion of the use of your data by a third party, you, as a User, undertake to inform the Company about the occurrence of the event and immediately change the password to your account.

Entry into force and change of the terms of the Agreement:

- The text of the Agreement, constantly posted and regularly updated on the Internet at <http://2event.com/agreement>, contains all the essential conditions and is the Company's offer to the User to use the site's capabilities, on the conditions specified in the text. Thus, in accordance with Article 633 of the Civil Code of Ukraine (CC), this document is a public offer, and in case of acceptance (acceptance) of its terms, the person undertakes to comply with the terms of the Agreement.
- In accordance with Article 633 of the Civil Code of Ukraine, the proper acceptance of this offer is the consistent implementation by the User of the site of the following actions:
 1. familiarization and agreement with the terms of this Agreement;

2. entering registration data in the registration form and confirming the accuracy of these data by clicking the "Continue" or "Register" button.

3. For the Organizers, additionally send details and scans of constituent documents necessary for concluding an agency agreement to the e-mail of a responsible employee of the company.

- From the moment you click the "I have read", "Continue", or "Register" button and subject to the correct sequential performance of all the above actions, the Agreement is considered concluded.

- The Parties agree that the Agreement can be edited by the Company unilaterally by posting the updated text of the Agreement on the Internet at [http: 2event.com/agreement](http://2event.com/agreement) The user, according to the terms of this Agreement, must read the updated text of the Agreement each time before using the site.

- If the updated Agreement does not suit, does not satisfy the needs of the user, he needs to stop using the Site.

- If, after posting the updated text of the Agreement, the User continues to use the site - this means that He agrees to the terms of the updated Agreement.